



Before You Start:

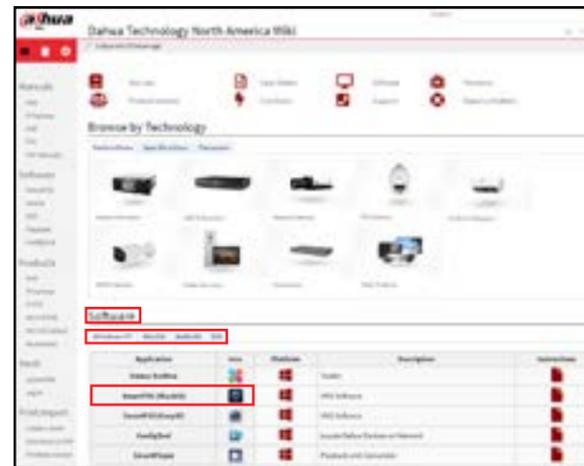
- Make sure you have a router and high-speed Internet access (not included).
- Connect the recorder to a router using an Ethernet cable (see the Quick Connection Guide for details).
- Upgrade the recorder firmware and client software or mobile app to the latest versions.
- Please note that an upload speed of 5 Mbps is recommended for remote video streaming. Up to 3 devices may connect to the system at the same time.

1

PC / Mac Setup

a Download and install the client software:

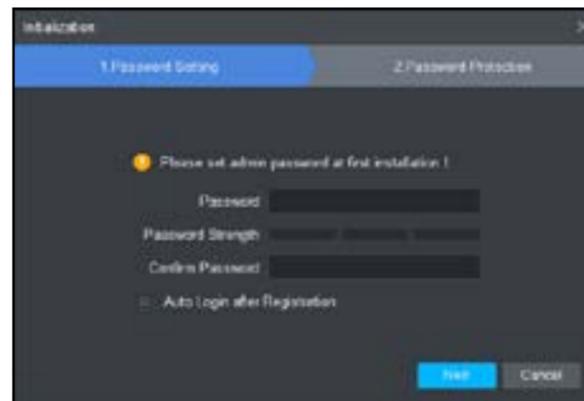
- **PC Users:** Visit http://dahuawiki.com/Main_Page. Under **Software**, click the **Windows PC** tab. Download and install SmartPSS.
- **Mac Users:** Visit http://dahuawiki.com/Main_Page. Under **Software**, click the **MacOS** tab. Download and install SmartPSS.



b Once installation is finished, double-click the **SmartPSS icon** () on the desktop or from the Applications list.

c Launch SmartPSS and create your security credentials.

- Enter a unique **Administrator Password** (8 to 32 characters without spaces, with two of the following: number, upper case, lower case or symbol).
- Click **Next**.
- Supply answers for each security question.
- Click **Finish**.



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PC / Mac Setup (CONTINUED)

d Choose your preferred method to add devices to SmartPSS: **Auto Search** or **P2P**.

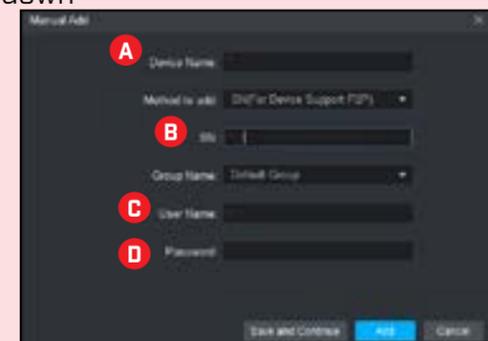
Auto Search (LAN):

1. Click **Auto Search** to add devices to SmartPSS.
2. Define the **Device Segment** IP range and click **Search** to discover devices in that range.
3. Select the devices that result from the search.
4. Click **Add** to include the devices in SmartPSS.

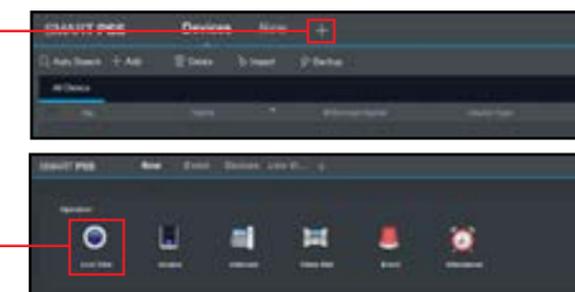


P2P (Remote & Local Access):

1. Locate the recorder's serial number (**SN**) in one of the following locations:
 - From the label on the bottom of the recorder.
 - OR**
 - From the recorder's **Network > P2P** menu.
2. Click **Add**.
3. Select **SN (For Device Support P2P)** from the **Method to add** drop-down menu.
4. Supply the following information:
 - A Device Name:** Type a name for the device.
 - B SN:** Type the serial number from step 1.
 - C User Name:** Enter the User Name for the device.
 - D Password:** Enter the password for the device.
5. Click **Add** to add the NVR/DVR to the device list.



e Click **+** to open the configuration screen, then click **Live View**.



2 Smartphone / Tablet Setup

IMPORTANT: Ensure your mobile device is connected to the same 2.4 GHz WiFi network that will be used with for the camera.

The following instructions guide you through configuring the Dahua DMSS Mobile application.

a Install the free DMSS mobile app from the Apple App Store or from the Google Play Store.

b Tap the **DMSS** icon to open the app. Tap **Enter** to setup the app.



c Select the country or area from which you are accessing the app.

d Tap **Skip** to continue setup.

e Install the DHI-DB11 according to the instruction manual included with the device.

f Configure the NVR and initialize by setting a password through the recorder's interface or SmartPSS client software before completing mobile setup.

g Tap the **Plus** icon on the Home Screen. Then tap **SN/Scan** or **IP/ Domain**.



SN/Scan (Recommended):

1. Locate the device's QR Code and serial number (SN) in one of the following locations:
 - From the label on the rear panel of the DHI-DB11 or bottom panel of the recorder.
 - From the recorder's **Network > P2P** menu.

2. Scan the **QR code** with your smartphone.

3. Tap Next.

4. Select the Device Type: **Doorbell** or **NVR**.

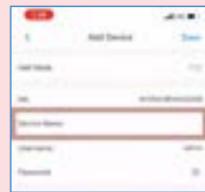
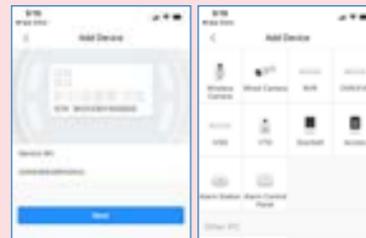
5. Supply the following information:

Device Name: Type a name for the device.

Username: Enter the User Name for the device.

Password: Enter the password for the device.

6. Tap Save to save the device information and to display live video from the device.



IP/Domain:

1. Tap **IP/Domain** to add a device via an IP Address.
2. Select the Device Type: **Doorbell** or **NVR**.
3. Enter the following information.

A Port: Enter the Port Number for the device (default: **37777**).

B Address: Enter the IP Address or Domain Name.

C Device Name: Type a name for the device.

D Username: Enter the User Name for the device.

E Password: Enter the password for the device.

4. Tap **Save** to save the device information and to display live video from the device.



Password Reset

SmartPSS Client Software

- a) Click **Forgot Password?**
- b) Answer the 3 security questions.
- c) Create a new password.

DMSS App

- a) Tap **Forgot Password?**
- b) Type the account email and type a new password.
- c) Tap **Get Verification Code**. Enter the code to accept the new password.

If you still experience trouble with the password, call Dahua Technical Support at **1-877-606-1590**.

Need Help?

Visit us online for up-to-date software and complete instruction manuals



1 Visit http://dahuawiki.com/Main_Page

2 Scroll to the **Software** section

3 Click the software platform tab to access files and instructions

4 Click the appropriate link to download the PC, Mac, or mobile application

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